

USER NOTICE – JUNE 2023  
OCENCO M-20.3 CCER INSPECTION/WARRANTY REMINDER

Ocenco Incorporated has been made aware that several M-20.3 CCERs have been discovered with low-pressure readings on the cylinder gauge. These devices were identified by the end user during visual inspection of the devices prior to being put into service.

This User Notice is to remind our customers and end users to visually inspect all M-20.3 CCER devices in accordance with the M-20.3 CCER EEBD Instruction Manual No: N24056 ([linked here](#)) and NH24050 ([linked here](#)). Remove from service any device that fails inspection. These inspections must be performed before initial deployment and periodically thereafter as defined in the Instruction Manual. Failure to remove M-20.3s from service with low pressure readings could result in devices having insufficient oxygen for successful escape from hazardous atmospheres.

In keeping with our policy, Ocenco Incorporated will continue to replace low-pressure M-20.3s under warranty where applicable.

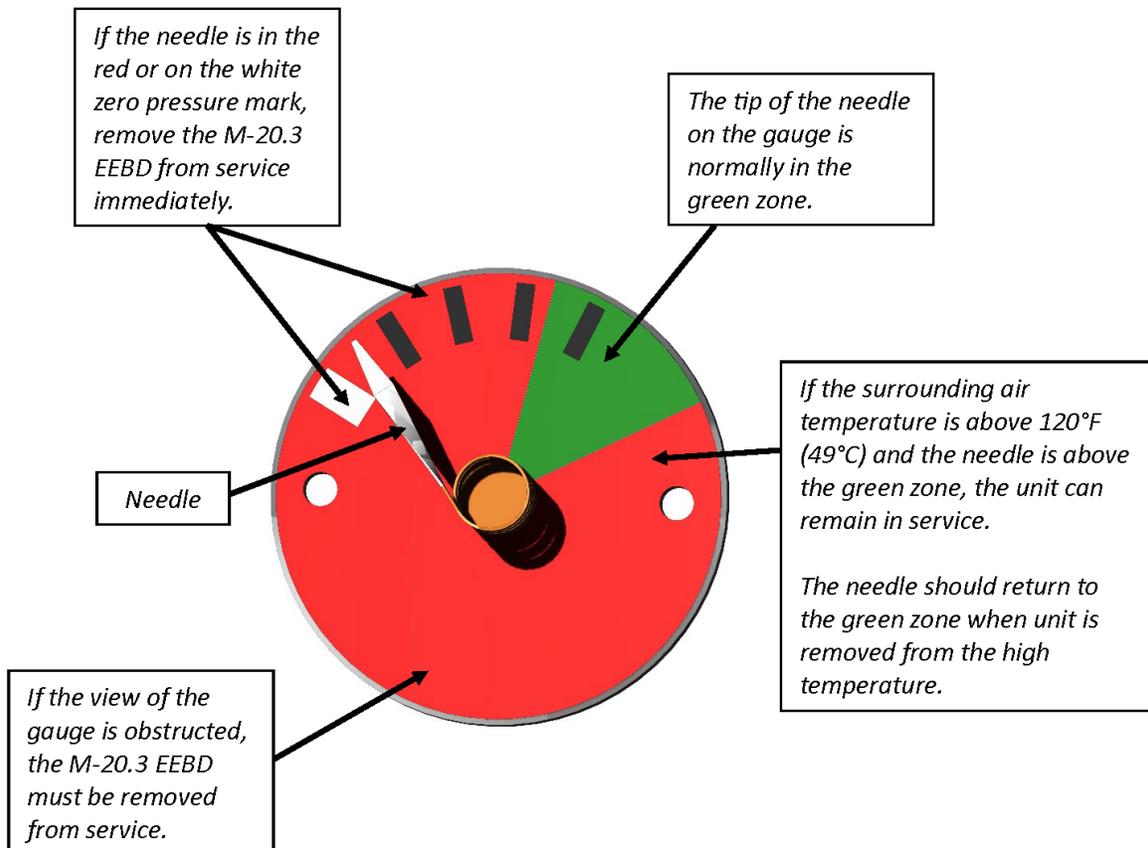


Figure 1: Diagram with excerpts from N24056

For question and comments a Contact Form can be filled out at [www.ocenco.com/contact/](http://www.ocenco.com/contact/).